

Bridging the health equity divide.

#	Domain	Statement	Always = 5	Mostly = 4	Partially = 3	Occasionally = 2	Not started = 1
1	Strategy	Our C-Suite champions telehealth in words and actions					
2	Strategy	Telehealth is integrated into our strategy (with support from our Board), our budget, <u>and</u> our execution					
3	Strategy	Telehealth is a major driver to achieve our quality <u>and</u> health equity goals*					
4	Clinical Integration	We use protocols to guide telehealth delivery across services lines (e.g. medical, dental, etc.) and disciplines (e.g. maternity, pediatrics including school-based care)					
5	Clinical Integration	Our system and vendor partners support us in fully integrating telehealth into our clinical model and actual practice of care					
6	Clinical Integration	We use protocols to guide referrals to eConsults, virtual specialty consults, on-site specialists, and off-site specialists *					
7	People	Care team is competent in using telehealth for patient care					
8	People	Care teams are engaged in ongoing telehealth innovation					
9	People	All patients can access the telehealth modality recommended by the care team and preferred by the patient					

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10	Technology & Tools	We use EHR integrated telehealth platform(s)					
11	Technology & Tools	Our video visits occur without technical difficulties					
12	Technology & Tools	We deployed devices, data plans, and remote monitoring to patients that need it; they are using it					
13	Reimbursement & Policy	We monitor closely developments in industry, policy, and reimbursement that will or may impact our telehealth goals					
14	Reimbursement & Policy	We measure access, satisfaction, and equity with telehealth to support advocacy					
15	Reimbursement & Policy	We have sustainable reimbursement for the work we want to do in telehealth*					