

Digital Access Resource Guide

This Digital Access Resource guide is a reference that could be used to enable the utilization of digital health services within an individual's home. The guide gives options for cable and internet services, phone landlines, mobile devices, and data plans at a discount rate for those who qualify. The information is subject to change and should be verified periodically because the services are federally funded and a part of national and state companies.

Federal Programs

- Lifeline Federal Government Discount Program
 - Link to Lifeline: <https://www.lifelinesupport.org/> or (800) 234-9473
 - Benefits
 - \$9.25 off for phone, internet, or bundled services
 - If an individual lives on Tribal lands, they can receive a discount of up to \$34.25 per month, and up to a \$100 reduction for first-time connection charges

Important

Federal funded program amounts are subject to change based on funding availability, provider participation and consumer eligibility. Length of approval is subject to change due to availability of Federal funds. There are national companies who offer various resources for affordable services to bridge the digital divide. Be sure to ask the carrier about the available programs to meet individual/family financial needs.

Only a certain amount of provider participates with the device discount in Massachusetts; Assurance, Boost mobile, Cox, Excess Telecom, Crocker Communications, Metro by T-Mobile, PCs for People, QLINK wireless, Standup wireless, Tracfone wireless, and TruConnect.

Programs for Broadband and Devices

- Local libraries, senior centers and community centers
 - Many community organizations offer digital literacy and device loaner programs (hotspots, laptops, etc.)
- allconnect
 - Research company whose experts compare internet and TV services for homes
 - (877)-253-4916
 - <https://www.allconnect.com/>
- Community Phone
 - Community Phone for senior discount approximately \$37.05 plus tax monthly \$418.00 yearly
 - <https://www.communityphone.org/landline>
 - Offers wireless plans from 1G to 5G approximately cell towers used, AT& T and T-Mobile
 - Unlimited talk, text 1G \$29, 2G \$35, 3G \$39, 5G \$49 plus tax
 - Purchase sim card \$3 plus tax
 - Sales Rep @ Community Phone-Sonia 617-674-1438
- Cyber-Seniors
 - Cyber-Seniors provides free technology support and training for senior citizens

- <https://cyberseniors.org/>
- Digital Access Program for seniors - Bridging the Digital Divide
 - Program Manager Nandi Munson 978-946-1380
 - <https://haverhillpl.org/bridge-the-digital-divide/>
- PCs for People
 - Offers low-cost Wi-Fi hotspots, computers, and laptops to qualifying households; accept Pell Grant documentation for eligibility for those college students affected by closures and virtual learning
 - <https://www.pcsforpeople.org/>
- iCanConnect
 - Providing free equipment and training for people with hearing and vision loss, and who are living within 400% of the FPL
 - <https://www.icanconnect.org/>
- T-Mobile Project 10 Million
 - Offering free hotspots with 100GBs of mobile data each year for 5 years to eligible k-12 students
 - <https://www.t-mobile.com/brand/project-10-million>
- Tech Goes Home
 - A nonprofit dedicated to addressing the digital inequities that pose a significant barrier to opportunity and success for thousands of students, workers, and families across Greater Boston
 - <https://www.techgoeshome.org/our-programs>

National Carriers

Home, cable, and Internet

1. AT&T
 - <https://www.att.com/help/affordable-connectivity-program/>
 - <https://www.att.com/internet/access/>
2. Assurance
 - https://www.assurancewireless.com/partner/psearch?gclid=EAlalQobChMIItbLB6KCj9gIVPObjBx1y0AubEAAyAAEgKN4PD_BwE&gclsrc=aw.ds
3. Astound Broadband (Arlington, Framingham, and Hyde Park)
 - <https://www.astound.com/acp/>
4. Boost Mobile
 - <https://www.boostmobile.com/>
5. Comcast Internet Essentials
 - https://www.internetessentials.com/?utm_source=Google&utm_campaign=IEHSI&utm_medium=Search&utm_content=IEHSI&gclid=EAlalQobChMIOKCnsb6T9gIVTWpvBB2KgQtKEAAYASAAEgLk0PD_BwE&gclsrc=aw.ds
6. Cox
 - <https://www.cox.com/residential/internet/affordable-connectivity-program.html>
7. Cricket Wireless
 - <https://www.cricketwireless.com/>
8. Consumer Cellular

- https://www.consumercellular.com/3486?&bidkw=consumer%20cellular&dvc=c&h=https://clickserve.dartsearch.net/link/click?lid=43700014641468305&ds_s_kwgid=58700001897475676&gclid=EAlaIqobChMI5MaekJ-i9gIVFqbICh3PVAGXEAAAYASAAEgJGafD_BwE&gclid=aw.ds
- 9. Crocker Communication
 - <https://crocker.com/>
- 10. Excess Telecom
 - <https://www.excesstelecom.com/>
- 11. Google Fi
 - <https://fi.google.com/about/plans/>
- 12. Mint Mobile
 - <https://www.mintmobile.com/plans/>
 - <https://www.mintmobile.com/plans/cell-phone-plan-for-seniors/>
- 13. PCs for People
 - <https://www.pcsforpeople.org/low-cost-internet/acp/>
- 14. Pure Talk
 - <https://www.puretalkusa.com>
- 15. QLINK Wireless
 - https://enroll.qlinkwireless.com/signup/i-12-2021?A=359&B=359&SubAffiliateID=15000943111&ag=129032058655&ne=g&de=c&dm=&cr=554342430136&tid=kwd-300235177831&kw=qlink%20wireless&ma=p&pl=&lo=9001771&v1=&v2=&gclid=EAlaIqobChMI8o-L8N3i9gIV8xplCh0QJAAGEAAAYASAAEgLEZvD_BwE#RegularBanner
- 16. Metro by T-Mobile
 - <https://www.metrobyt-mobile.com/affordable-connectivity-program>
- 17. Stand Up Wireless
 - https://standupwireless.com/go/lifelinepm/?utm_term=standup%20wireless&utm_campaign=Natl&utm_source=adwords&utm_medium=ppc&hsa_acc=4661400882&hsa_cam=10621327915&hsa_grp=101752831381&hsa_ad=450772207391&hsa_src=g&hsa_tgt=kwd-299003951903&hsa_kw=standup%20wireless&hsa_mt=b&hsa_net=adwords&hsa_ver=3&gclid=EAlaIqobChMIjOjUqt7i9gIV05FbCh2_fQkuEAAAYBCAAEgK0hvD_BwE
- 18. Tracfone Wireless
 - <https://governmentfreephone.com/how-to-qualify-for-tracfone-acp/>
- 19. TruConnect
 - https://www.truconnect.com/offers/nlad_etc?keyword=qlink&utm_source=google&utm_medium=cpc&campaignid=12521475807&adgroupid=&creative=&keyword=&gclid=EAlaIqobChMIzoiZrd_i9gIVEMiUCR3uuAF3EAAYAiAAEgIeqPD_BwE
- 20. T-Mobile
 - https://www.t-mobile.com/switch/free-cell-phone-with-plan?icid=MGPO_TMO_U_NPRMEPHNES_D4V3JQUFV5502Q3QQ28936&INTNAV=tNav%3ADeals%3AFreeAndZeroDown
- 21. Verizon FIOS
 - <https://www.verizon.com/info/low-income-internet/>
- 22. Verizon Visible (55 years and older)
 - <https://www.visible.com/shop/smartphones>